

July 9, 2002

Tracy McKenna, Agent
South Bay Brokers
Manhattan Beach Office

Dear Tracy,

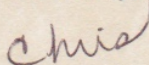
What an arduous, yet delightful, experience working with you to look for real estate! As we started off on one journey (cash cow rentals) and ended up with another (dead dog homes), you stayed cool and steady with your delightful chortle every now and then.

Throughout our South Bay excursions, I never got the feeling that you were trying to talk me into something in order to "make the sale." Rather, I was particularly impressed how you intuitively knew my taste, exhibited patience, listened, and genuinely represented our best interests in brokering this great deal and finding such an exquisite home!

I find your thoughtfulness and *overwhelming generosity* to be an *extremely* rare quality—and I have observed, met and interacted with many people in my lifetime. As a side note, I plan to name my next artwork purchase the "McKenna Memento". You are truly a class act. Thanks so very, very much!

Even though I'm not moved in, I'm thrilled with my new digs! Stop by in a couple of months to see the (hopefully) completed project.

Sincerely,



Chris Furuta

P.S. Doug got a kick from the golf stuff you gave him! Love my note cards, too!